Strategic Plan 2023-2026



	Our Vision	Our Purpose	Our Mission
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Aotearoa New Zealand's community-based social services are sustainable, making a positive impact every day in our communities, supporting children, rangatahi and whānau to thrive now and into the future.

As a membership-based organisation of community-based social services, we represent our members nationally by championing them, the issues that matter to them and the people they work alongside, and our collective sector.

Strengthening Aotearoa New Zealand's social sector through advocacy and engagement, learning and development, relationships and sector leadership.

Our Strategic Priorities

Our five navigational stars for the next three years

Manaaki & growth of our membership

Social sector leadership

System-level advocacy for children & whānau

Social service capability building

Flourishing & sustainable SSPA

Our Strategic Outcomes

The high-level outcomes we will see over the next three years

- SSPA members can effectively serve the children, rangatahi, whānau and hapori in their localities & rōhe
- SSPA membership is inclusive & continuing to grow
- The insights of our communitybased social services are valued & influence the wider social sector system
- The impact of our communitybased social services is seen, understood & valued
- Children & whānau are experiencing more equitable socio-economic outcomes
- Our community-based social services are strengthened in their capability to serve and support the aspirations of children & whānau
- organisation with the capability & capacity to meet the needs of its members & to serve our community-based social services

How we make it happen

The mahi we focus on & channel our energy & efforts into

- Caring for our members & making it easy & a pleasure to be a SSPA member
- Maintaining our clear member value proposition, so members see & feel a valueadd from being part of the SSPA collective
- Growing our membership inclusively, through a focus on supporting our Māori & Pasefika members & prospective members
- Engaging, timely & informative communications

- Leading out & advocating on the kaupapa that matter to our members, such as equity, commissioning, workforce issues, climate justice; continuing to grow SSPA's profile & credbility as a sector leader
- Gathering insights & ideas from our members & applying these to shape policy & system change for our sector
- Actively weaving relationships across our sector, for the benefit of children, rangatahi, whānau & hapori
- Celebrating & sharing the stories of change, hope & impact from our members' mahi
- Grounded in insights from our members' mahi & data-based evidence, advocating to government for system-level change on challenges affecting children & whānau, such as child abuse & family & sexual violence; mental health; poverty
- Always ensuring a focus on the experience, aspirations & outcomes of tangata whenua & mana whenua, advocating for change that strengthens whānau outcomes
- Bringing forward trends & insights from our membership to influene systemic change

- Offering SSPA members &
 others across the social sector
 regular learning & development
 opportunities to strengthen
 their practice & remain up-to date with key developments
- Hosting Whakamanawa the National Social Services Conference annually
- Nurturing iwi, kaupapa Māori and non-iwi social services kaimahi in their capability to walk alongside whānau Māori
- Nurturing social services kaimahi hauora

- Developing & supporting our SSPA kaimahi
- Ensuring an inclusive & thriving team culture & whānau & environmentally friendly workplace
- Growing our capacity & organisational processes to serve our membership base & fulfil our mandate effectively
- Supporting our National Executive members & Te Tiriti o Waitangi governance whare
- Maintaining strong relationships with our funding partners
- Building & maintaining strong sector-wide relationships

Our values

Our values guide our behaviours & mahi, underpinning everything we do across all our strategic priorities

Hononga ki waenga Relationshipcentred



We hold relationships central to what we do & how we work.

Whakamana Empowering



We empower & enable each other - within & beyond SSPA.

Whanake Growth & Development



We are committed to continuous growth & development.

Māia Courage



We act with courage & vision, informed by the past while focusing on the present & future.

Auaha Innovative



We are creative & innovative in our approaches & thinking.